

Floran B.V., located at Heeswijk 147 3417 GP Montfoort NL, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

<https://www.floran.info>

Heeswijk 147 3417 GP Montfoort NL

+31 348 566130

Ron Böhmer is the Data Protection Officer of Floran B.V. He can be reached via [ron@floran.info](mailto:ron@floran.info)

### **Personal data that we process**

Floran B.V. processes your personal data because you use our services and/or because you provide it to us yourself.

### **Below you will find an overview of the personal data that we process:**

- First and last name
- Gender
- E-mail address

### **Special and/or sensitive personal data that we process**

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years old. Unless they have parental or guardian permission. However, we cannot check whether a visitor is older than 16. We therefore advise parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us at [ron@floran.info](mailto:ron@floran.info) and we will delete this information.

### **For what purpose and on what basis we process personal data**

Floran B.V. processes your personal data for the following purposes:

- Handling your payment
- To be able to call or e-mail you if this is necessary to be able to carry out our services
- Inform you about changes to our services and products
- Offer you the option to create an account
- To deliver goods and services to you

### **Automated decision making**

Floran B.V. does not use automated decision-making.

### **How long we keep personal data**

Floran B.V. does not store your personal data longer than is strictly necessary to realize the purposes for which your data is collected. We use the following retention periods for the following (categories) of personal data: 7 years.

### **Sharing personal data with third parties**

Floran B.V. will only be provided to third parties and only if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

**Cookies, or similar techniques, that we use**

Floran B.V. only uses technical and functional cookies. And analytical cookies that do not infringe on your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical functioning of the website and your ease of use. They ensure that the website works properly and, for example, remember your preferred settings. We can also optimize our website with this. You can opt out of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information that has previously been stored via the settings of your browser.

**View, modify or delete data**

You have the right to view, correct or delete your personal data. You can do this yourself via the personal settings of your account. In addition, you have the right to withdraw your consent to the data processing or to object to the processing of your personal data by our company and you have the right to data portability. This means that you can submit a request to us to send the personal data we have about you in a computer file to you or another organization mentioned by you.

If you would like to exercise your right to object and/or right to data portability or if you have other questions/comments about data processing, please send a specified request to [ron@floran.info](mailto:ron@floran.info).

To ensure that the request for access has been made by you, we ask you to enclose a copy of your proof of identity with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (CSN) black in this copy. This is to protect your privacy. Floran B.V. will respond to your request as soon as possible, but in any case within four weeks.

Floran B.V. would also like to point out that you have the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. You can do this via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

**How we protect personal data**

Floran B.V. takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not handled properly